


The General & Breakout Session Power Point slide decks will be available on the Customer Resource Portal > 2017 User Conference in advance of the conference.

| Sunday, October 1 | Event Details | Location |
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| 5:00 p.m. – 7:00 p.m. | <p>Welcome Reception</p> <p>Sponsored by: </p> <p>Kick off your 2017 PCLender User Conference experience and join us for the Welcome Reception. Enjoy food and drinks, as well as network with your peers and meet PCLender & FISERV staff.</p> | Hotel Atrium |
| Monday, October 2 | Event Details | Location |
| 7:00 a.m. – 8:30 a.m. | <p>Conference Registration, Check In & Exhibits</p> <p>Check-in for the User Conference, pick up your welcome package, name tag and visit our sponsor exhibits.</p> | Blaine Kern Entryway |
| 7:30 a.m. – 8:30 a.m. | <p>Networking Breakfast</p> <p>Sponsored by: </p> | Wolfe's in the Warehouse |
| 8:30 a.m. – 9:00 a.m. | <p>Welcome, Introductions & Conference Overview</p> <p>Amy Nelson, Accounts Manager, Fiserv Franci Webster, New Business Development, Fiserv</p> <p>This session will provide all attendees with an overview of the User Conference Objectives and Agenda. The PCLender/FISERV Team will also be introduced.</p> | Blaine Kern Ballroom D/E/F |
| 9:00 a.m. – 10:00 a.m. | <p>Opening Session – The Year in Review & the Year Ahead</p> <p>Lionel Urban, VP Product Manager, Fiserv</p> <p>Join our Opening Session for an overview of the exciting accomplishments in 2017, as well as learning about PCLender's direction and focus in the year ahead.</p> | Blaine Kern Ballroom D/E/F |
| 10:00 a.m. – 10:30 a.m. | <p>Networking Break</p> <p>Take a break, enjoy a snack and visit our Sponsor exhibits.</p> | Blaine Kern Foyer |

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| 10:30 a.m. – 11:45 a.m. | The Future of Digital Lending & Automated Workflow Lionel Urban, VP Product Manager, Fiserv Luke Wimer, COO, Asurity Technologies Mike Riddle, Managing Partner, MRG Document Technologies Kevin Mullins, Principal - Business Development, CoreLogic | Blaine Kern Ballroom D/E/F |
| 11:45 a.m. - 12:30 p.m. | 2018 PCLender Roadmap Christopher Brown, Software Development Manager, Fiserv Attend our 2018 Roadmap Session to learn about the Big Solutions that will help you increase production, automate your workflow and revolutionize your workforce in 2018. The session will provide specific details and information on the enhancements that will continue advancing the PCLender Platform into the new age of LOS Software and eMortgage. | Blaine Kern Ballroom D/E/F |
| 12:30 p.m. - 2:00 p.m. | Networking Lunch with Keynote Speaker Keynote Speaker: Rob Chrisman Sponsored by:  | |
| 2:00 p.m. - 3:00 p.m. | PCLender Everywhere - Consumer Direct Aaron Cuha, Director of Sales Operations, Fiserv Christopher Brown, Software Development Manager, Fiserv | Blaine Kern Ballroom D/E/F |
| 3:00 p.m. - 4:00 p.m. | Vendor Integrations Tim Buskirk, New Business Development, Fiserv Christopher Brown, Software Development Manager, Fiserv | Blaine Kern Ballroom D/E/F |
| 4:00 p.m. - 4:30 p.m. | Networking Break Take a break, enjoy a snack and visit our Sponsor exhibits. | Blaine Kern Foyer |
| 4:30 p.m. - 5:30 p.m. | Keynote Speaker Keynote Speaker: Johnny Quinn, U.S. Olympian | Blaine Kern Ballroom D/E/F |
| 5:30 p.m. - 6:30 p.m. | Networking Cocktail Reception Join us for a networking opportunity in the Sponsor Exhibit area and take a moment to reflect on the first day of sessions. Our Keynote Speaker, Johnny Quinn will also join us for a meet and greet. | Blaine Kern Foyer |

| Tuesday, October 3 | Event Details | Location |
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| 7:30 a.m. - 8:30 a.m. | Networking Breakfast | Wolfe's in the Warehouse |
| 8:30 a.m. - 9:30 a.m. | <p>Compliance for Now & Beyond - HMDA, UCD & Other Regulatory Changes</p> <p>Kathi Allee, Compliance Specialist, Fiserv Anurag Agarwal, President, RiskExec Mike Riddle, Managing Partner, MRG</p> <p>Ensure your organization is ready with Regulatory & Compliance Planning. Topics include, but are not limited to: HMDA, UCD and upcoming TRID changes</p> | Blaine Kern Ballroom D/E/F |
| 9:30 a.m. - 10:30 a.m. | <p>PCLender is now part of Fiserv</p> <p>Pat Reetz, SVP Product Management, Fiserv Lionel Urban, VP Product Manager, Fiserv</p> | Blaine Kern Ballroom D/E/F |
| 10:30 a.m. - 11:00 a.m. | <p>Networking Break</p> <p>Take a break, enjoy a snack and visit our Sponsor exhibits.</p> | Blaine Kern Foyer |
| 11:00 a.m. - 12:30 p.m. | <p>Breakout Session - LOS - Business</p> <p>Lionel Urban, VP Product Manager, Fiserv Aurea Lucas, Director Application Management, Fiserv Aaron Cuha, Director of Sales Operations, Fiserv</p> | Blaine Kern Ballroom D/E/F |
| 11:00 a.m. - 12:30 p.m. | <p>Breakout Session - LOS - Technical</p> <p>Christopher Brown, Software Development Manager, Fiserv Brian Kramer, Corporate Training Manager, Fiserv Amy Nelson, Accounts Manager, Fiserv Lethe Kazi, Sr. Support Specialist, Fiserv</p> | Blaine Kern Ballroom C |
| 12:30 p.m. - 1:30 p.m. | <p>Networking Lunch</p> <p>Sponsored by: </p> | River Bend |
| 1:30 p.m. - 3:00 p.m. | <p>Breakout Session - WEB - Business</p> <p>Lionel Urban, VP Product Manager, Fiserv Aurea Lucas, Director Application Management, Fiserv Aaron Cuha, Director of Sales Operations, Fiserv</p> | Blaine Kern Ballroom D/E/F |

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| 1:30 p.m. - 3:00 p.m. | <p>Breakout Session - WEB - Technical</p> <p>Christopher Brown, Software Development Manager, Fiserv Amy Furuhashi, Sr. Support Specialist, Fiserv Lethe Kazi, Sr. Support Specialist, Fiserv</p> | Blaine Kern Ballroom C |
| 3:00 p.m. - 5:00 p.m. | <p>Networking Break</p> <p>Take a break, enjoy a snack and visit our Sponsor exhibits.</p> | Blaine Kern Foyer |
| 3:30 p.m. - 5:00 p.m. | <p>Breakout Session - Account & Case Management, Issue Reporting and PCLender Workflow</p> <p>Amy Nelson, Accounts Manager, Fiserv Amy Furuhashi, Sr. Support Specialist, Fiserv Lethe Kazi, Sr. Support Specialist, Fiserv</p> <p>This breakout session is designed for Company Administrators that manage and report issues to the PCLender Customer Support Team. We will review the best practices for proper case management of questions, Professional Services requests and system defects. Additionally, we will provide tips on how to document & triage bugs, receive more timely responses, and review the process for escalation.</p> | Blaine Kern Ballroom C |
| 3:30p.m. - 4:15 p.m. | <p>Breakout Session</p> <div data-bbox="722 1129 966 1207" style="text-align: center;"> </div> <p>Anurag Agarwal, President, RiskExec Luke Wimer, Chief Operation Officer, Asurity Technologies Mike Riddle, Managing Partner, MRG Kathy Mantych, Sr. Director Marketing & Business Development, MRG Lionel Urban, VP Product Manager, Fiserv Tim Buskirk, New Business Development, Fiserv Christopher Brown, Software Development Manager, Fiserv Kathi Allee, Compliance Specialist, Fiserv</p> <p>Join the Asurity Technologies Team to learn more about the Products and Services offered that will help to automate your workflow and provide a superior compliance solution.</p> | Blaine Kern Ballroom D/E/F |

4:15 p.m. - 5:00 p.m. **Breakout Session**  Blaine Kern
Ballroom D/E/F

Kevin Mullins, Principal - Business Development, CoreLogic
 Geoff Price, Senior Leader - Inside Sales, CoreLogic
 Lionel Urban, VP Product Manager, Fiserv
 Tim Buskirk, New Business Development, Fiserv
 Christopher Brown, Software Development Manager, Fiserv
 Join the CoreLogic Team to learn more about the Products and Services offered that will streamline your key integrations.

6:00 p.m. - 9:00 p.m. **Closing Dinner** Wolfe's in the Warehouse

Entertainment: N'Awlins Ramblers

Sponsored by: 
 

| Wednesday, October 4 | Event Details | Location |
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| 7:30 a.m. - 8:30 a.m. | Networking Breakfast | Wolfe's in the Warehouse |
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| 8:30 a.m. - 10:00 a.m. | Training Session - Training New Users: Tips on how to train your new staff. Training Best Practices & Resources Brian Kramer, Corporate Training Manager, Fiserv Amy Nelson, Accounts Manager, Fiserv We know that training new employees can often be challenging for organizations based on available resources. This training will provide an overview of available PCLender training materials and collateral, as well as provide helpful tips and strategies to onboard and quickly increase productivity of new employees. | Blaine Kern Ballroom C |
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| 8:30 a.m. - 10:00 a.m. | Training Session - PAL/DL Overview and Training Christopher Brown, Software Development Manager, Fiserv Amy Furuhashi, Sr. Support Specialist, Fiserv | Blaine Kern Ballroom D |
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| 10:00 a.m. - 11:00 a.m. | Breakout Session - Web Services/API Features & Advantages Christopher Brown, Software Development Manager, Fiserv Aaron Cuha, Director of Sales Operations, Fiserv | Blaine Kern Ballroom D |
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| 10:00 a.m. - 11:00 a.m. | Breakout Session - Imaging Brian Kramer, Corporate Training Manager, Fiserv Aurea Lucas, Director Application Management, Fiserv Lethe Kazi, Sr. Support Specialist, Fiserv This breakout session will provide an overview PCLender's Imaging Functionality, including the latest enhancements that will improve efficiency and the end user experience. Attendees will have the opportunity to learn about the upcoming Imaging development projects, ask questions and provide feedback. | Blaine Kern Ballroom C |
| 11:00 a.m. - 11:30 a.m. | Correspondent Demo Lionel Urban, VP Product Manager, Fiserv | Blaine Kern Ballroom C |
| 11:30 a.m. - 12:00 p.m. | Stratmor LOS Dashboard Design Review Lionel Urban, VP Product Manager, Fiserv Christopher Brown, Software Development Manager, Fiserv | Blaine Kern Ballroom C |

Thank you to our 2017 Sponsors and Exhibitors for helping to make this year's conference a success!



MRGDOCS

RISKEXEC

The Asurity Technologies platform provides lenders with a comprehensive regulatory compliance management solution. Dynamically generate residential mortgage documents compliant with local, state, and federal regulations, backed by E&O coverage, through MRG Docs. Proactively manage fair lending and redlining risk and submit for HMDA and CRA through RiskExec, a SaaS analytic solution.



Blend is a Silicon Valley technology company transforming the multi-trillion dollar home mortgage industry. Blend's technology delivers speed and efficiency to lenders, so they can serve the modern borrower and safely navigate the industry's changing rules and regulations. Blend is backed by Peter Thiel, Andreessen Horowitz, Formation 8, Lightspeed, Max Levchin, Hans Morris, and other leading investors. To learn more, visit blend.com.



CBCInnovis offers a diverse portfolio of lending support solutions to the financial services industry. With tools designed to enhance efficiency and streamline processes. CBCInnovis solutions can assist with merged credit report services, identity, income and employment verification, fraud and risk mitigation, flood determinations, property appraisal and valuation, and closing services.



CoreLogic (NYSE: CLGX) is a leading property information, analytics and solutions provider. The company's combined public, contributory and proprietary data sources include over 4.5 billion records spanning more than 50 years. The company helps clients identify and manage growth opportunities, improve performance and mitigate risk. For more information visit www.corelogic.com.



DataVerify provides an automated risk mitigation system that identifies fraud and misrepresentation in the loan origination process resulting in improved loan quality and reduced cost. For more information about DataVerify, call (866) 895-3282 or www.dataverify.com



DocMagic, Inc. is a premier provider of compliant loan document preparation, regulatory compliance, eSign, eDelivery, eVault and eClosing solutions along with a seamless and 100 percent paperless, end-to-end eMortgage platform. Founded in 1988, we serve the nationwide mortgage industry, earning a reputation for innovation, quality, and commitment to customer service.



Docutech offers a wide range of document technology solutions for mortgage, home equity, and consumer lending from document generation to eDelivery, eSign and print fulfillment. Docutech's knowledge and solutions empower lending professionals to efficiently produce accurate loan packages in all 50 states to ensure compliance with constantly changing laws and regulations.



Essent Guaranty, a wholly-owned subsidiary of Essent Group, Ltd. (NYSE:ESNT), is a private mortgage insurer focused on managing risk and dedicated to serving as a strong and fair counterparty. Essent's strength is derived from its strong capital position, consistent best-in-class customer service, and collaborative approach to building long-term business relationships.



Genworth Mortgage Insurance works with lenders to help people responsibly achieve and maintain the dream of homeownership by ensuring the broad availability of affordable low down payment mortgage loans. Genworth has been providing mortgage insurance products and services in the US since 1961. Let's help someone buy a house today.



Matic is the best way for your borrowers to get homeowners insurance. In as little as 30 seconds, Matic provides insurance quotes from the top brands in insurance, like Nationwide and Liberty Mutual, directly on your consumer portal or LOS. Licensed in all 50 states, Matic is your one stop shop for homeowners insurance.



MGIC opens doors for first-time homebuyers by insuring loans with down payments as low as 3% and credit scores as low as 620. Our strength comes from our 60-year history, leadership and commitment to offering faster, easier ways for lenders to originate mortgages so more people can become homeowners.



National Mortgage Insurance Corporation (National MI) is a private mortgage insurer enabling low down payment borrowers to realize homeownership while protecting lenders and investors against losses when borrowers default. We're committed to delivering solutions that provide a shorter path to coverage certainty, leading to fewer loan buybacks and rescissions.
<http://www.nationalmi.com/>



Optimal Blue operates the mortgage industry's digital marketplace, connecting originators, investors, and providers with comprehensive secondary marketing solutions, market-leading capabilities and value-added services that deliver results. For more info, visit www.optimalblue.com.